



DAWN HOUSE SCHOOL – STAFF HANDBOOK	
Policy Title: Parent/Visitor Code of Conduct	
Section: P	Policy No: P.10
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Name of Originator: Judy Clegg/JMc	Designation: Chair of School Advisory Board/Principal

This Code of Conduct is an unsigned agreement between the Parent/Carer, Other Visitors and Dawn House School.

At Dawn House School we are proud and fortunate to have a very dedicated and supportive school community. Our children thrive on the partnership between parents, carers, staff and governors.

This code of conduct goes without saying for the huge majority of us.

- Keep our children safe and respect our local community by parking safely near school.
- If you can, please get involved in the life of the school.
- Keep school tidy.
- Set a good behaviour example, at school and on visits with school.
- If you have a concern, please contact your child's teacher in the first instance to discuss it constructively. We very much want to maintain positive relationships, and resolve issues, but if we do not achieve this, please follow the school's complaints procedure. This is available on the school website, or on request from the school office.

Unacceptable behaviour at school:

- Disruptive behaviour which could interfere with any of the school's normal operations.
- Offensive language or angry displays.
- Behaviour which is threatening, physically or verbally aggressive to anyone at school including your own child or another child.
- Damage to school property.
- Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school on Facebook or other sites.
- Drinking alcohol (except at designated events), smoking/vaping or taking illegal drugs.

Issues of conduct with the use of social media



Most people take part in online activities and social media. It's fun, interesting and keeps us connected.

Parents in both schools have access to a Facebook page which allows them to receive and respond to messages. We encourage you to positively participate if you wish.

Please use common sense when discussing school life online.

'Think before you post'. We ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, school staff, parents or children.

We take very seriously inappropriate use of social media by a parent to publicly humiliate or criticise another parent, member of staff or child.

Online activity which we consider inappropriate:

- Identifying or posting images/ videos of children unrelated to you
- Abusive or personal comments about staff, governors, children or other parents.
- Bringing the school into disrepute.
- Posting defamatory or libellous comments.
- Emails circulated or sent directly with abusive or personal comments about staff or children.
- Using social media to publicly challenge school policies or discuss issues about individual children or members of staff.
- Threatening behaviour, such as verbally intimidating staff, or using bad language.
- Breaching school security procedures.

Sanctions if this code is breached:

- If considered to be a serious and potentially criminal matter, the concerns will, in the first instance, be referred to the Police. This includes violence, threatened violence, harassment, insulting or cyberbullying social media posts.
- Referral to the County Council Legal Team, including for libel or slander.
- Invitation to a formal meeting.
- If, on request to stop, the behaviour continues, a school site ban will be put in place, usually for a defined period, which can be extended if needed.

Thank you for abiding by this code in our school. Together we create a positive and uplifting environment not only for the children but also for all who work in and visit our school.

It is important for parents and carers to make sure any persons collecting their children are aware of this policy.

Thank you for your cooperation.